

NEPPA

Crew Leadership

October 13-14, 2010
9 am - 3pm
Chocksett Inn
Sterling, Mass.

*A professional training
program for public
power field supervisors*



About the Program

This course has been designed to provide supervisory and leadership skill training for the field supervisors (and future field supervisors) of public power systems. These positions, which are typically known as line superintendents, truck foremen, general foremen, lead linemen or crew leaders, are responsible for the day-to-day management of field operations for public power utilities. The importance of crew leadership cannot be overstated. The crew leader is the vital link between the planning and accomplishment of management goals for a public utility, as they relate to system operations.

The course covers the major elements of the crew leader's responsibilities, and reviews the knowledge as well as the technical and interpersonal skills required for success on the job. All participants will gain a clear understanding of the challenges inherent in crew leadership positions, and the expertise and commitment necessary to meet these challenges.

Who Should Attend?

The course is open to crew leaders, supervisors, superintendents, lead linemen, foremen and operations managers who have not had formal training in supervisory or leadership skills, or who wish to improve their understanding of effective leadership skills. Personnel who have the potential to become crew leaders, or who may be selected for future leadership positions, will also benefit from this program.

About the Instructors

The course will be conducted by Steve Socoby and Rockie Blunt. Before joining NEPPA as a safety and technical trainer, Steve had more than thirty-five years of experience as a journeyman lineworker and line superintendent in Houlton, Maine, where he had complete responsibility for his utility's operations and supervision of lineworker crews.

Rockie, NEPPA's director of training and education, previously operated his own management training and consulting firm for many years. He has conducted leadership training with municipalities and state agencies, health-care organizations, manufacturers and nonprofit agencies.



Blunt



Socoby

Fees

Cost per person:

NEPPA Members	\$ 800
Non-Members	\$1200

The first session introduces the nature of leading a crew, from transitioning to the position to understanding its main responsibilities.

SESSION I

October 13, 2010 - 9:00 - 3:00

- * Transitioning to Crew Leader
- * Conducting Job Briefings
- * Scheduling Line Crews
- * Working with the Public
- * Delegating and Giving Instructions
- * Giving Feedback
- * Developing Communication Skills

Session two examines the professionalism, interpersonal skills and judgment necessary to become an effective leader who helps others reach their potential.

SESSION 2

October 14, 2010 - 9:00 - 3:00

- * Situational Leadership
- * Motivating Your Crew
- * Managing Different Generations
- * Sharing Your Knowledge
- * Dealing with Challenging Employees

Fees

Cost per person:

NEPPA Members **\$ 800**

Non-Members **\$ 1200**

To maximize the program benefits to all participants, enrollment is limited. We encourage early registration to guarantee your seat in the program. Mail or fax registration no later than **October 1** to:

Northeast Public Power Association
100 Medway Road, Suite 201
Milford, MA 01757
FAX: (508) 482-0932

Name _____

Name _____

Name _____

Name _____

Utility _____

Phone _____

Fax _____

E-mail _____

If questions, contact Sharon Davies at
(508) 482-5906, or sdavies@neppa.org

You can also register at www.neppa.org

Cancellation Policy

Cancellation of registration must be received no later than a week prior to the start of classes. After that date, some fees will be charged for expenses incurred by NEPPA.