

Who Should Attend?

Public Power officials including:

- Business Managers
- Office Managers
- General Managers
- IT Managers
- Customer Service Supervisors
- Controllers
- Senior Financial Staff
- Senior Administrative Staff
- Municipal Government Officials

Location

The Chocksett Inn
59 Laurelwood Road
Sterling, Massachusetts

*Route I-190 to Exit 6;
Route 12 southbound:
Laurelwood Road is on the right*

www.chocksettinn.com

presents

A Business Forum

*Discussions of critical issues
facing public power professionals*



100 Medway Road, Suite 201 Milford, MA 01757
phone: 508.482.5906
fax: 508.482.0932
www.neppa.org



September 24, 2010
Chocksett Inn
Sterling, Mass.
9 AM – 3 PM

Program

8:30 – 9 AM

Registration and Coffee

9 AM

Electronic Billing and Payment Solutions

Credit card and electronic payments, billing, lockbox, etc.

Brian Feeney, Executive VP, Century Bank

Peter Castiglia, Senior VP, Century Bank

William Gambon, Jr., Senior VP, Century Bank

10:30 AM

Coffee Break

10:45 AM

Data Security and Freedom of Information Challenges

Lauren Goldberg, Esq., Kopelman & Paige, PC

Noon

Lunch

12:45 PM

Dealing with Customer Bankruptcies

David Fixler, Esq., Rubin and Rudman, LLP

2 PM

Roundtable Discussion on other Utility Business Matters

3 PM

Adjourn



Registration

A Business Forum

Mail or fax registration by Sept. 3 to:
Northeast Public Power Association,
100 Medway Road, Suite 201, Milford, MA 01757
fax: 508.482.0932

or register on line at www.neppa.org

NAME(S) _____

COMPANY _____

PHONE _____

FAX _____

Utilities will be billed for participants upon receipt of registrations. Late cancellations may be subject to a meal fee.

CHECK ENCLOSED FOR \$ _____

PLEASE SEND INVOICE (members only)

PLEASE CHARGE A TOTAL OF \$ _____ TO MY:

  

_____ EXP _____

SIGNED _____

PRINT NAME _____

SEND CREDIT CARD RECEIPT TO THE FOLLOWING ADDRESS: _____

Cost (includes lunch)

Members \$ 50

Non-Members \$ 75