

NORTHEAST PUBLIC POWER ASSOCIATION

presents a

Billing System Roundtable

Date: Thursday, September 30, 2010
Place: Holden Municipal Light Department
Holden, Massachusetts
Time: 10:00 AM – 2 PM (Lunch included)

NEPPA will host a roundtable on the topic of utility billing systems on September 30 at the Holden Municipal Light Department. The purpose of the roundtable is to enable New England public power officials to share information, knowledge and experience about their billing systems, and to learn from each other about the features, limitations and functions of different systems which are presently being used. Utilities that have recently converted to new billing systems, or those which are planning to do so, are especially invited to attend and participate. Participation is limited to public power and municipal officials only. Billing system representatives or service companies will not be participating in this roundtable.

To Register

To assure adequate space and to plan for lunch, all participants must register in advance. Please complete the following information and FAX to NEPPA at 508-482-0932 by no later than September 17. The cost is \$20 per person for NEPPA members and \$30 for non-members. Utilities will be billed for participants upon receipt of registration.

Utility or Company _____

Participants' Names _____

Billing system currently used (i.e., ASA, Harris, NDS, etc.) _____

Please suggest any topics related to utility billing systems that you would like to be addressed in this roundtable:

Directions to Holden Municipal Light Department are available on the Town of Holden website (www.townofholden.net):
Click on Town Departments
Click on Light Department
Click on Directions to HMLD under "Additional Links"



